Real Estate Services Proposal

Prepared Especially for: Michael Byung and Joan Woo

For Marketing the Property Located at: 513 S Palisade Drive



Prepared by:

Jo Ann Outland, NRBA, CDPE, CDSP Owner / Broker

Office: 805-481-3939 Cell Phone 805-441-5574 Fax 805-481-3737

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Outland & Associates Real Estate

2665 Shell Beach Rd, Ste J1 Pismo Beach, CA 93449

Date: July 8, 2019







July 8, 2019

Michael Byung and Joan Woo 513 S Palisade Drive Santa Maria, Ca 93454

Dear Mr. & Mrs. Woo:

Thank you very much for giving me the opportunity to present the enclosed proposal to market your home. I appreciate the time you spent with me reviewing the features of your home and outlining your financial goals and time considerations.

You will receive competent and professional service when you select me and Outland & Associates Real Estate to represent you. We have represented many families in this area concluding transactions that realize maximum value in a reasonable time. I hope you will select me as your agent in this very important transaction.

This proposal includes a comprehensive market analysis that will assist us in determining the market value and pricing of your home. I hope the information included on me and Outland & Associates Real Estate will confirm that I am best qualified to market your home.

Sincerely,

Jo Ann Outland, NRBA, CDPE, CDSP Owner / Broker, REALTOR®



Why use a REALTOR®?



When selling your home, your REALTOR® can give you up-to-date information on what is happening in the marketplace including price, financing and terms of competing properties. These are key factors in a successful sale of your property at the best price in the least amount of time.

Only real estate licensees who are members of the NATIONAL ASSOCIATION OF REALTORS® are properly called REALTORS®. REALTORS® subscribe to a strict code of ethics and are expected to maintain a higher level of knowledge of the process of buying and selling real estate. They are committed to treat all parties to a transaction honestly. REALTOR® business practices are monitored at local board levels. Arbitration and disciplinary systems are in place to address complaints from the public or other board members.

Your REALTOR® can help you objectively evaluate every buyer's proposal and then help write an appropriate legally binding sale agreement. Between the initial sales agreement and settlement, questions may arise. For example, unexpected repairs may be required to obtain financing or a problem with the title is discovered. Your REALTOR® is the best person to help you resolve those issues and move the transaction to settlement.









Determining the Value of Your Home

A Comparative Market Analysis (CMA) is essential to determine the value of residential property. Location and characteristics of the property are the key elements in determining value. Therefore, the basis for valuation is similar properties in your area. The market analysis takes into account the amount received from recent sales of comparable properties and the quantity and quality of comparable properties currently on the market. The desired end result is to find a price that will attract a willing and able buyer in a reasonable time.



Once the value of your home has been determined, you can decide on an offering price that will achieve your goals. Generally, the price should not exceed the value by more than 5% or potential buyers may not even make offers. Naturally, if you want to sell quickly your asking price should be very near the value.

The following are a few things to keep in mind about pricing:

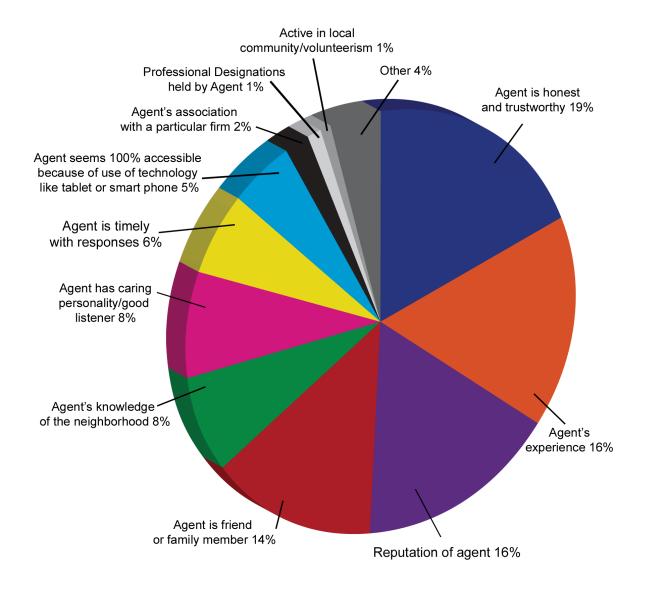
- Realistic pricing will achieve maximum price in a reasonable time.
- Your cost or profit desire is irrelevant; the market determines the price.
- The cost of improvements are almost always more than the added value.
- ❖ Houses that remain on the market for a long time do not get shown.
- ❖ A house that is priced right from the beginning achieves the highest proceeds.





Important Factors In Choosing A Real Estate Agent

A variety of factors influence a seller's decision to list with a particular real estate agent.



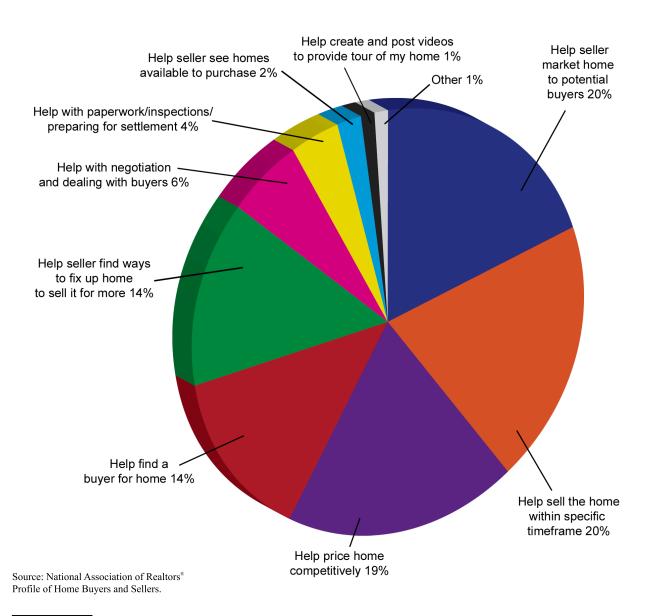
Source: National Association of Realtors® Profile of Home Buyers and Sellers.





What Sellers Want Most From Real Estate Professionals

Real estate agents can best serve their clients when they fully understand what their clients expect from them.







Subject Property Profile for





The following features have been identified to aid in the search for properties that are comparable to yours. This will help in determining proper pricing for your home.

City: Santa MariaCounty: Santa BarbaraYear Built: 1984Acres: 0.21Tot SqFt: 2468Levels: 1Exterior: Stucco/brickBedrooms: 4Full Baths: 2

Half Baths: 1 Heating: Forced Air Cooling:
Fireplace: yes Parking: 3-car garage Foundation: Slab
Floors: Wood Roof: Tile Int Feat:
Int Feat: Ext Feat:

Appliances: View: Park across street

Lot Desc: Level Site Imprv: Site Imprv:





Comparative Market Analysis Summary

Currently On The Market

<u>Address</u>	Levels	Beds	Fbath	Hbath	<u>Sqft</u>	Sold Price	List Price
1442 Marilyn Way	One	3	2	1	2653		\$524,990
535 S Palisade Drive	One	3	2	1	2628		\$565,000
442 Palisade Drive	One	3	2	1	2419		\$585,000
417 Chalfonte Court	Two	4	3		2667		\$590,000

Average of 4 Properties: \$566,247 Min: \$524,990 Max: \$590,000 Median: \$575,000

Recently Sold

<u>Address</u>	<u>Levels</u>	Beds	<u>Fbath</u>	<u>Hbath</u>	<u>Sqft</u>	Sold Price	List Price
459 Palisade Drive		3	2	1	2414	\$425,000	\$475,000
1509 Goldsmith Court	One	3	2	1	2455	\$510,000	\$519,000
1519 Marilyn Way	One	4	1	1	2557	\$558,000	\$575,000
577 S Palisade Drive	Two	3	2		2800	\$585,000	\$589,000

Average of 4 Properties: \$519,500 Min: \$425,000 Max: \$585,000 Median: \$534,000





Map of Comparable Properties



Ref#	<u>Status</u>
1	Subject Property
2	Currently On The Market
3	Currently On The Market
4	Currently On The Market
5	Currently On The Market
6	Recently Sold
7	Recently Sold
8	Recently Sold

513 S Palisade Drive 1442 Marilyn Way 535 S Palisade Drive 442 Palisade Drive 417 Chalfonte Court

<u>Address</u>

459 Palisade Drive 1509 Goldsmith Court 1519 Marilyn Way







List of mapped properties continued...

Ref # Status 9 Recently Sold <u>Address</u> 577 S Palisade Drive





Map of Comparable Properties



Ret#	<u>Status</u>
1	Subject Property
2	Currently On The Market
3	Currently On The Market
4	Currently On The Market
5	Currently On The Market
6	Recently Sold
7	Recently Sold
8	Recently Sold

<u>Address</u>

513 S Palisade Drive 1442 Marilyn Way 535 S Palisade Drive 442 Palisade Drive 417 Chalfonte Court 459 Palisade Drive 1509 Goldsmith Court 1519 Marilyn Way





List of mapped properties continued...

Ref # Status 9 Recently Sold <u>Address</u> 577 S Palisade Drive





Currently On The Market

1442 Marilyn Way

List Price: \$524,990 *DOM:* 12



Property Details

City: Santa Maria County: Santa Barbara Year Built: 1981 Acres: 0.27 Tot SqFt: 2653 Levels: One

Exterior: Brick/Stone

Bedrooms: 3
Full Baths: 2
Half Baths: 1
Heating: Forced Air
Cooling: None
Fireplace:

Parking: Attached Garage

Foundation: Slab Floors: Carpet Roof: Concrete

Int Feat: Cathedral Ceilin

Int Feat:

Ext Feat: Fenced Yard
Ext Feat: Patio Covered

Description

Pristine Hancock Park Neighborhood! Opportunity is knocking on this 3 bedroom 2.5 Bathroom home! Wonderful vaulted ceilings with wood beams and a brick fireplace in the family room. Spaceious kitchen with tiled counter tops and island. Indoor laundy convieniently located next to the bedrooms. Tons of cabinets for storage. This home is ready for someone to add their personal touch and style. A wonderful corner lot location with only one neighbor... Warm and inviting South facing backyard with fruit trees and huge covered patio. This is a must see!







1442 Marilyn Way

List Price: \$524,990 *DOM:* 12



























Jo Ann Outland, NRBA, CDPE, CDSP Office: 805-481-3939 Cell Phone 805-441-5574 Fax 805-481-3737 Email JoAnn@outlandinc.com Website http://joannoutland.com/



1442 Marilyn Way

List Price: \$524,990 *DOM:* 12









Currently On The Market

535 S Palisade Drive

List Price: \$565,000 *DOM:* 45



Property Details

City: Santa Maria County: Santa Barbara Year Built: 1983 Acres: 0.24 Tot SqFt: 2628 Levels: One

Exterior: Brick/Stone

Bedrooms: 3
Full Baths: 2
Half Baths: 1
Heating: Forced Air
Cooling: None

Fireplace: Family Room *Parking:* Attached Garage

Foundation: Slab Floors: Tile Roof: Tile

Int Feat: Dual Pn Windows

Int Feat:
Ext Feat: Patio
Ext Feat:

Description

Charming single story home located in South East Santa Maria, across the street from Joe White Park, convenient to medical, easy access to Hwy 101, shopping, restaurants and Hancock College. Formal Entry to Living Room, Dining Room, Kitchen and Family Room with fireplace. Three Bedrooms with Two and Half Baths, inside laundry complete the picture. The large kitchen with granite counters allows for ample room to prepare for the family dinners and entertainment, complete with an eating area and large breakfast bar overlooking the Family Room. Sliding glass doors lead to great Patio areas and rear yard. Oversized garage and RV Parking area, additional storage building in rear yard are always a plus.







535 S Palisade Drive































535 S Palisade Drive

























Currently On The Market

442 Palisade Drive

List Price: \$585,000 *DOM:* 29



Property Details

City: Santa Maria
County: Santa Barbara
Year Built: 1984
Acres: 0.22
Tot SqFt: 2419
Levels: One
Exterior: Stucco
Bedrooms: 3
Full Baths: 2
Half Baths: 1
Heating: Forced Air
Cooling: None

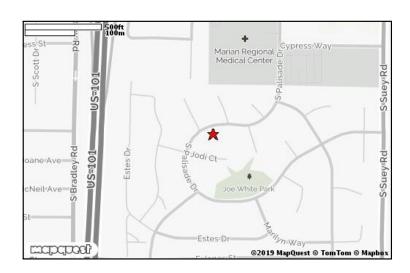
Fireplace: Family Room Parking: Attached Garage

Foundation: Slab Floors: Carpet Roof: Tile Int Feat: Int Feat:

Ext Feat: Fenced Yard
Ext Feat: Patio

Description

OPEN HOUSE Sunday, June 23rd !:00-3:00pm. Come On By!Beautiful Estate Property In Prestigious Hancock Park. 3 Bedrms, 2.5 Baths, Approx. 2,419 Sq.Ft., 3-Car Garage On An Approx. .22 Acre Lot. Property Features Include; Comfortable Large Center Family Room That Has Gorgeous Wood Style Floor, High Vaulted Exposed Wood Beam Ceiling, Fireplace With Tile Surround And Wood Mantle, Attractive Interior Design Paint And Double French Door Access To Back Yard Patio. Gourmet Kitchen With Quartz Counter Tops & Tile Backsplash, Lovely White Cabinetry, Premium Stainless Steel Appliances Including Kenmore Elite Gas Cooktop Stove & Frigidaire Gallery Double Ovens, Impressive Tray Ceiling Design, Breakfast Area & Separate Formal Dining Room. Relaxing Bedrooms Including Spacious Master Suite.







442 Palisade Drive































442 Palisade Drive































442 Palisade Drive























Currently On The Market

417 Chalfonte Court

List Price: \$590,000 *DOM:* 34



Property Details

City: Santa Maria
County: Santa Barbara
Year Built: 1980
Acres: 0.24

Tot SqFt: 2667 Levels: Two Exterior: Stucco Bedrooms: 4 Full Baths: 3 Half Baths:

Heating: Forced Air **Cooling:** Ceiling Fans

Fireplace:

Parking: Attached Garage

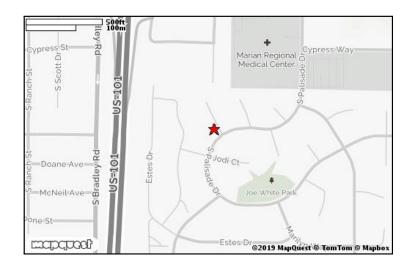
Foundation: Slab Floors: Carpet Roof: Clay Int Feat: Pantry

Int Feat:

Ext Feat: Fenced
Ext Feat: Patio Covered

Description

Beautifully updated home in Hancock Park, large corner lot with heated pool making it ideal for gatherings and entertaining. This 4 Bedroom 3 bath home with neutral updated color scheme includes one room and 3/4 bath downstairs. Updates include high end hardwood flooring throughout home, high-end carpet in bedrooms and living room, ceiling fans, inside designer paint, electrical plugs and switches, concrete around pool, pool fence, garage remodel, and new plumbing faucets. Make this home yours TODAY!







417 Chalfonte Court



























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417 Chalfonte Court



























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417 Chalfonte Court































417 Chalfonte Court























Recently Sold

459 Palisade Drive

List Price: \$475,000 Sold Price: \$425,000 DOM: 144



Property Details

City: Santa Maria
County: Santa Barbara
Year Built: 1982

Acres: 0.23 Tot SqFt: 2414 Levels:

Exterior:
Bedrooms: 3
Full Baths: 2
Half Baths: 1
Heating: Forced Air
Cooling: None

Fireplace: Family Room Parking: Attached Garage

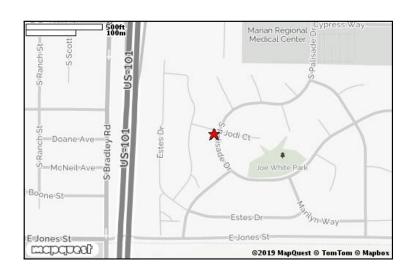
Foundation: Slab

Floors:
Roof: Shingle
Int Feat:
Int Feat:
Ext Feat:

Ext Feat:

<u>Description</u>

This Hancock Park home will impress! It has 3 bedrooms, 2 full baths and a 1/2 bath. It measures 2,414 SqFt +/- on a corner lot of 10,019 SqFt +/-. Features include separate living and family rooms, a formal dining room, a large kitchen with dining area, indoor laundry room, a large master suite with walk-in closet, and a 2 car direct access garage! Additional features include an access gate to the rear yard from the street. All bedrooms are generously sized and located on one wing of the home, making this a perfect home for entertaining in the living and family rooms! What's more, the master bedroom has direct access to the backyard under a covered patio!







459 Palisade Drive

List Price: \$475,000 *Sold Price:* \$425,000 *DOM:* 144































459 Palisade Drive

List Price: \$475,000 Sold Price: \$425,000 DOM: 144































459 Palisade Drive

List Price: \$475,000 *Sold Price:* \$425,000 *DOM:* 144























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Recently Sold

1509 Goldsmith Court

List Price: \$519,000 Sold Price: \$510,000 DOM: 100



Property Details

City: Santa Maria
County: Santa Barbara
Year Built: 1983
Acres: 0.23
Tot SqFt: 2455
Levels: One
Exterior: Stucco
Bedrooms: 3
Full Baths: 2
Half Baths: 1
Heating: Forced Air
Cooling: None

Fireplace:
Parking: Attached Garage

Foundation: Slab Floors: Carpet Roof: Tile Int Feat: Int Feat:

Ext Feat: Fenced Yard

Ext Feat:

Description

Hancock Park? This 3 bedroom home is nestled inside a cozy culdesac. Cathedral ceiling and formal living and dining areas allow plenty of places to gather with your friends and loved ones. The two guest bedrooms and bathroom are located toward the front of the home allowing for privacy and quiet in the master bedroom. Enjoy a large 2 car garage situated in the back of the property but attached to the home and indoor laundry.







1509 Goldsmith Court

List Price: \$519,000 *Sold Price:* \$510,000 *DOM:* 100































1509 Goldsmith Court

List Price: \$519,000 *Sold Price:* \$510,000 *DOM:* 100



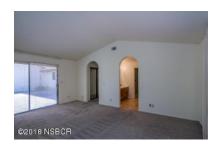




























1509 Goldsmith Court

List Price: \$519,000 *Sold Price:* \$510,000 *DOM:* 100























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Recently Sold

1519 Marilyn Way

List Price: \$575,000 Sold Price: \$558,000 DOM: 31



Property Details

City: Santa Maria County: Santa Barbara Year Built: 1981 Acres: 0.22 Tot SqFt: 2557 Levels: One

Exterior: Brick/Stone

Bedrooms: 4
Full Baths: 1
Half Baths: 1
Heating: Forced Air
Cooling: Central Air
Fireplace: Brick/Stone
Parking: Attached Garage

Foundation: Slab Floors: Carpet Roof: Metal Int Feat: Pantry

Int Feat:

Ext Feat: Fenced Yard
Ext Feat: Yard Sprinklers

Description

Prestigious Hancock Park! Beautiful Custom Single Story in Cul-de-sac! 4 Bedr, 2 1/2 Baths, Frml Living Rm & Dining Rm., Family Room, Informal Breakfast Rm, 50 Year Metro Steel Roof 2004 (\$27,000). Central Air Conditioning w/Electronic Cleanser (2009), New Hot Water Heater, Recirculating Hot Water, Plantation Shutters, Crown Molding! Fam Rm Has Attractive Brick Fireplace, Raised Hearth, Beautiful Wood Mantle, Recessed Lighting, Full Wall of Windows Overlooking Private Backyard, Spacious Brick Patio w/Outdoor Kitchen! Indoor Kitchen Features White Cabinets, Granite Counters, Full Wall Pantry & Addtl Walk-in Pantry, Breakfast Bar, Jenn Air Refrigerator. Spacious Mstr Bedr Has Lrg Walk-in Closet w/Built-ins,/Sliding Door to Patio/Great Mstr Bath! Perfect Laundry Rm! Much More.







Additional Photos

1519 Marilyn Way

List Price: \$575,000 *Sold Price*: \$558,000 *DOM*: 31































Additional Photos

1519 Marilyn Way

List Price: \$575,000 *Sold Price*: \$558,000 *DOM*: 31

















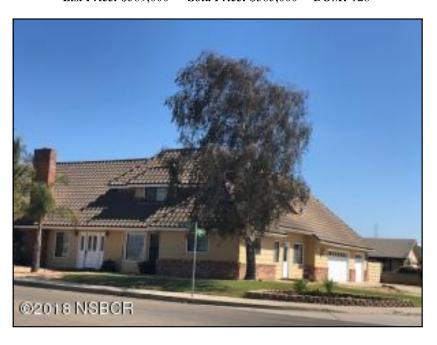




Recently Sold

577 S Palisade Drive

List Price: \$589,000 Sold Price: \$585,000 DOM: 128



Property Details

City: Santa Maria
County: Santa Barbara
Year Built: 1983
Acres: 0.28
Tot SqFt: 2800
Levels: Two
Exterior: Stucco
Bedrooms: 3
Full Baths: 2
Half Baths:
Heating: Forced Air

Cooling: None

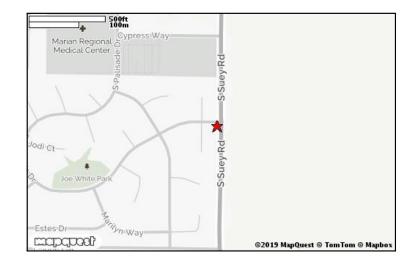
Fireplace: Family Room Parking: Attached Garage

Foundation: Slab Floors: Carpet Roof: Tile

Int Feat: Skylights
Int Feat: Cathedral Ceilin
Ext Feat: Fenced Yard
Ext Feat: Yard Sprinklers

Description

Huge Home! for a small Price! This amazing corner lot has 3 plus huge bonus rooms 2 1/2 bathrooms. 3 car garage with 3rd garage is a drive through the back yard, RV parking. 2 Fire place, Family room plus formal living room. Corner Lot. And the exclusive neighborhood of Hancock Park!







Additional Photos

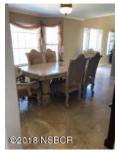
577 S Palisade Drive

List Price: \$589,000 *Sold Price:* \$585,000 *DOM:* 128

























	1442 Marilyn Way	535 S Palisade Drive	442 Palisade Drive	417 Chalfonte Court	459 Palisade Drive
	Digital Nesson	GOOLANSIS _	LYON MISSON		COLE ARBOR
Status List Price List\$ SqFt Sold Price Sold\$ SqFt	A \$524,990 \$198	A \$565,000 \$215	A \$585,000 \$242	A \$590,000 \$221	C \$475,000 \$197 \$425,000 \$176
Contract Date Sold Date DOM City County	12 Santa Maria Santa Barbara	45 Santa Maria Santa Barbara	29 Santa Maria Santa Barbara	34 Santa Maria Santa Barbara	02/18/19 03/04/19 144 Santa Maria Santa Barbara
Year Built Acres Tot SqFt Levels Exterior	1981 0.27 2653 One Brick/Stone	1983 0.24 2628 One Brick/Stone	1984 0.22 2419 One Stucco	1980 0.24 2667 Two Stucco	1982 0.23 2414
Bedrooms Full Baths Half Baths Heating Cooling	3 2 1 Forced Air None	3 2 1 Forced Air None	3 2 1 Forced Air None	4 3 Forced Air Ceiling Fans	3 2 1 Forced Air None
Fireplace Parking Foundation Floors Roof	Attached Garage Slab Carpet Concrete	Family Room Attached Garage Slab Tile Tile	Family Room Attached Garage Slab Carpet Tile	Attached Garage Slab Carpet Clay	Family Room Attached Garage Slab Shingle
Int Feat Int Feat Ext Feat Ext Feat Appliances	Cathedral Ceilin Fenced Yard Patio Covered Oven	Dual Pn Windows Patio Dishwasher	Fenced Yard Patio Oven/Range-Gas	Pantry Fenced Patio Covered Gas Cooktop	
Appliances View Lot Desc Site Imprv Site Imprv	Elec Cooktop Paved Streets Sidewalks	Oven/Range-Elect Other Level Paved Streets Telephone	Gas Cooktop Paved Streets Sidewalks	Oven Cul-De-Sac Paved Streets Sidewalks	Corner







1509 Goldsmith 1519 Marilyn Way 577 S Palisade Drive Court Status С С С **List Price** \$519,000 \$575,000 \$589,000 List\$ SqFt \$211 \$225 \$210 Sold Price \$510,000 \$558,000 \$585,000 Sold\$ SqFt \$208 \$218 \$209 04/09/19 **Contract Date** 03/04/19 12/07/18 **Sold Date** 05/08/19 03/29/19 03/19/19 DOM 100 128 Santa Maria Santa Maria Santa Maria City Santa Barbara County Santa Barbara Santa Barbara Year Built 1983 1981 1983 Acres 0.23 0.22 0.28 Tot SqFt 2455 2557 2800 One Levels One Two **Exterior** Stucco Brick/Stone Stucco **Bedrooms** 3 4 3 **Full Baths** 2 2 **Half Baths** Forced Air Heating Forced Air Forced Air Cooling Central Air None None Fireplace Brick/Stone Family Room **Parking** Attached Garage Attached Garage Attached Garage **Foundation** Slab Slab Slab Floors Carpet Carpet Carpet Tile Roof Tile Metal Pantry Int Feat Skylights Int Feat Cathedral Ceilin **Ext Feat** Fenced Yard Fenced Yard Fenced Yard **Ext Feat** Yard Sprinklers Yard Sprinklers **Appliances** Dishwasher Dishwasher Gas Cooktop **Appliances** Microwave Refrigerator Microwave Other **Lot Desc** Cul-De-Sac Corner Level Site Imprv **Paved Streets** Paved Streets Street Lights Site Imprv Telephone Sidewalks Telephone





513 S Palisade Drive

459 Palisade Drive

1519 Marilyn Way

577 S Palisade Drive









			Adjustments		Adjustments		Adjustments
Sold Price Sold\$ SqFt List Price List\$ SqFt Contract Date		\$425,000 \$176 \$475,000 \$197 02/18/19	\$425,000	\$558,000 \$218 \$575,000 \$225 03/04/19	\$558,000	\$585,000 \$209 \$589,000 \$210 12/07/18	\$585,000
Sold Date DOM County City Lot SqFt	Santa Barbara Santa Maria	03/04/19 144 Santa Barbara Santa Maria		03/29/19 31 Santa Barbara Santa Maria		03/19/19 128 Santa Barbara Santa Maria	
Year Built SqFt Levels Bedrooms Bathrooms	2468 1 4	2414 3		2557 One 4		2800 Two 3	
Gar Capacity Parking Heating Cooling Fireplace	3-car garage	Attached Garage		Attached Garage		Attached Garage	
Fireplace Eating Area Laundry Patio Pool							
Floors Floors Roof Int Feat Int Feat	Tile	Shingle		Metal Pantry		Tile Skylights Cathedral Ceilin	
Int Feat Ext Feat Ext Feat Ext Feat				Fenced Yard Yard Sprinklers		Fenced Yard Yard Sprinklers	
	\$519,500		\$425,000		\$558,000		\$585,000





513 S Palisade Drive

1509 Goldsmith Court





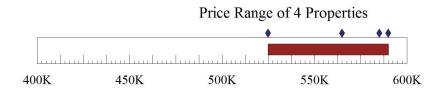
			Adjustments	Adjustments	Adjustments
Sold Price Sold\$ SqFt List Price List\$ SqFt Contract Date		\$510,000 \$208 \$519,000 \$211 04/09/19	\$510,000		
Sold Date DOM County City Lot SqFt	Santa Barbara Santa Maria	05/08/19 100 Santa Barbara Santa Maria			
Year Built SqFt Levels Bedrooms Bathrooms	2468 1 4	2455 One 3			
Gar Capacity Parking Heating Cooling Fireplace	3-car garage	Attached Garage			
Fireplace Eating Area Laundry Patio Pool					
Floors Floors Roof Int Feat Int Feat	Tile	Tile			
Int Feat Ext Feat Ext Feat Ext Feat		Fenced Yard			
	\$519,500		\$510,000		





Comparative Market Analysis Graphed by Status

Currently On The Market



Recently Sold

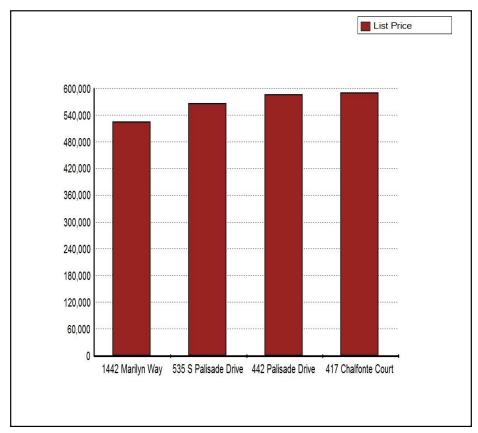






Comparative Market Analysis Statistics

Graphic Analysis of Currently On The Market Properties



Summary Statistics of 4 Properties:

Average Price: \$566,247 High Price: \$590,000

Low Price: \$524,990 Median Price: \$575,000

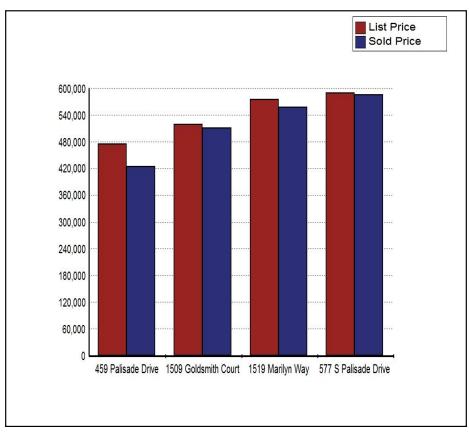
Average \$ per SqFt: \$219.00 Average Year Built: 1982 Average Days On Market: 30





Comparative Market Analysis Statistics

Graphic Analysis of Recently Sold Properties



Summary Statistics of 4 Properties:

Average Price: \$519,500

High Price: \$585,000 Low Price: \$425,000

Median Price: \$534,000

Average \$ per SqFt: \$202.75

Average Year Built: 1982

Average Sale Price % List Price: 96.29 Average Days On Market: 100





Pricing Your Property to Sell

Pricing your property correctly is crucial. You want to sell your property in a timely manner at the highest price possible. Current market conditions determine the value.

Pricing too high or too low can cost you time and money. Realistic pricing will achieve a maximum sale price in a reasonable amount of time.

Analysis of the comparable properties suggests a list price range of:

\$504,000 to \$559,000





When An Appointment Is Made

Agents from many real estate firms will want to show your home. Please allow any agent who calls to show your home at the suggested time. If you are not frequently available, it is suggested that you allow a lockbox to be installed on your door. You will increase your odds for a sale by allowing more qualified buyers to see your home. You do not want to miss an out-of-town transferee because your home was not able to be shown.

During a showing:

- Open all draperies and window shades during daylight hours.
- * The kitchen & bathroom should sparkle.
- Open windows one half hour before showing to circulate fresh air.
- Open all the doors between rooms to give an inviting feeling.
- Place fresh flowers on kitchen table and/or in the living room.
- If possible, bake cookies or bread to add an inviting aroma.
- Turn on all lights and replace bulbs with high wattage bulbs where needed.
- Pets should be confined or restricted from view. Eliminate pet odors. Not everyone may share your love of animals. Some people may be allergic to them.
- ❖ All jewelry and small valuables should be stored in a safety deposit box or in a locked closet.
- Replace any items not included in the sale, or tag them appropriately with "to be replaced with..." or "not included" signs.
- ❖ Beds should be made & clothes picked up. Bathrooms should be clean, with towels folded and toilet lid down.
- When you leave the house, please leave it as if you know it is going to be shown. You never know when the right person is going to look at it!





Preparing Your Home

Your home has just one chance to make a great impression with each potential buyer. And it can! The following "tricks of the trade" will help you keep track of what needs to be done. The whole idea is to present a clean, spacious clutter-free home--the kind of place you'd like to buy. Accomplish a little everyday, and before long your home will be ready to make the impression that can make the sale.

Your Home's Curb Appeal	☐ Remove extra furniture, worn rugs, and	The Garage
☐ Mow lawn	items you don't use; keep papers, toys, etc.	☐ Sell, give away, or throw out unnecessary
☐ Trim shrubs	picked upespecially on stairways	items
☐ Edge gardens and walkways	☐ Repair problems such as loose door	☐ Clean oily cement floor
☐ Weed and mulch	knobs, cracked molding, leaking taps and	☐ Provide strong overhead light
☐ Sweep walkways and driveway, remove	toilets, squeaky doors, closets or screen	☐ Tidy storage or work areas
branches, litter or toys	doors which are off their tracks	Truy storage or work areas
☐ Add color and fill in bare spots with	☐ Add dishes of potpourri, or drop of vanilla	The Basement
plantings	or bath oil on light bulbs for scent	
☐ Remove mildew or moss from walls or	☐ Secure jewelry, cash and other valuables	☐ Sell, give away, or throw out unnecessary
walks with bleach and water or other cleaner	3	items
☐ Take stains off your driveway with	The Living Room	☐ Organize and create more floor space by
cleanser or kitty litter	☐ Make it cozy and inviting, discard chipped	hanging tools and placing items on shelves
☐ Stack woodpile neatly	or worn furniture and frayed or worn rugs	☐ Clean water heater and drain sediment
☐ Clean and repair patio and deck area	or worn farmetare and mayed or worn rugs	☐ Change furnace filter
☐ Remove any outdoor furniture which is not	The Dining Room	☐ Make inspection access easy
in good repair	_	☐ Clean and paint concrete floor and walls
☐ Make sure pool or spa sparkles	□ Polish any visible silver and crystal	☐ Provide strong overhead light
☐ Replace old storm doors	☐ Set the table for a formal dinner to help	TP1 A 44'
☐ Check for flat-fitting roof shingles	viewers imagine entertaining here	The Attic
☐ Repair broken windows and shutters,	TT1 - IZ (4-1	Tidy up by discarding or pre-packing
replace torn screens, make sure frames and	The Kitchen	☐ Make sure energy-saving insulation is
seams have solid caulking	Make sure appliances are spotless inside	apparent
☐ Hose off exterior wood and trim, replace	and out (try baking soda for cleaning	☐ Make sure air vent is in working order
damaged bricks or wood	Formica stains)	☐ Provide strong overhead lighting
☐ Touch up exterior paint, repair gutters and	☐ Make sure all appliances are in perfect	*** ** ** **
eaves	working order	When It's Time To Show
☐ Clean and remove rust from any window	☐ Clean often forgotten spots on top of	☐ Make sure your property profile folder,
air conditioning units	refrigerator and under sink	utility bills, MLS profile, house location
☐ Paint the front door and mailbox	☐ Wax or sponge floor to brilliant shine,	survey, etc. are available
☐ Add a new front door mat and consider a	clean baseboards	Open all draperies and shades, turn on all
seasonal door decoration	☐ Unclutter all counter space, remove	lights
☐ Shine brass hardware on front door,	countertop appliances	Pick up toys and other clutter, check to
outside lighting fixtures, etc.	☐ Organize items inside cabinets, pre-pack	make sure beds are made and clothes are put
☐ Make sure doorbell is in good working	anything you won't be using before you	away
order	move	Give the carpets a quick vacuuming
	Th - D-4h	Add some strategically placed fresh
General Interior Tips	The Bathrooms	flowers
Add a fresh coat of interior paint in light,	☐ Remove all rust and mildew	☐ Open bathroom windows for fresh air
neutral colors	☐ Make sure tile, fixtures, shower doors, etc.	☐ Pop a spicy dessert or just a pan of
☐ Shampoo carpeting, replace if necessary	are immaculate and shining	cinnamon in the oven for aroma
☐ Clean and wax hardwood floors, refinish if	☐ Make sure all fixtures are in good repair	☐ Turn off the television and turn on the
necessary	Replace loose caulking or grout	radio music at a low volume
☐ Clean and wash kitchen and bathroom	☐ Make sure lighting is bright, but soft	☐ Make a fire in the fireplace if appropriate
floors	TI M (D 1	☐ Put pets in the backyard or arrange for a
☐ Wash all windows, vacuum blinds, wash	The Master Bedroom	friend to keep them
window sills	☐ Organize furnishings to create a spacious	☐ Make sure pet areas are clean and
☐ Clean the fireplace	look with well-defined sitting, sleeping, and	odor-free
☐ Clean out and organize closets, add extra	dressing areas	☐ Make sure all trash is disposed of in neatly
space by packing clothes and items you		covered bins



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Website http://joannoutland.com/

won't need again until after you've moved



Additional Real Estate Resources

You may want to search schools, demographic & crime data, weather, restaurants, etc. We have compiled a list of resources that provide comprehensive data. If you do not have internet access, we will gladly print information on request.

Schools:

www.greatschools.org www.education.com/schoolfinder www.schooldigger.com

Demographic and Crime Information:

www.melissadata.com/lookups www.zipwho.com www.spotcrime.com www.crimereports.com www.census.gov



Weather:

www.theweathernetwork.com/forecasts/statistics/list www.wunderground.com/history www.accuweather.com

Restaurants:

www.yelp.com
www.tripadvisor.com/restaurants
www.fodors.com/world/restaurant-reviews.html

Walk Score:

www.walkscore.com





In Conclusion

When you choose Jo Ann Outland you will receive:

- ***** Excellent service and support.
- ❖ A market analysis of your home.
- ❖ A winning marketing plan.
- * Every effort to sell your home promptly.
- * The resources of Outland & Associates Real Estate.

List Your Home Now with Jo Ann Outland!













Outland & Associates Real Estate

Corporate Headquarters: 2665 Shell Beach Rd, Suite J1 ♦ Pismo Beach ♦ CA ♦ 93449

Office: (805) 481-3939 ♦ Fax: (805) 481-3737 ♦ License #01799035

Website: www.outlandinc.com ♦ Email: info@outlandinc.com

Jo Ann Outland Owner, CEO, Broker and Realtor[®] Outland & Associates Real Estate

PROFILE

Accomplished, savvy real estate professional with over 35 years experience executing sales and purchases of residential, commercial and income properties. Exceptional communication and interpersonal skills, as well as expertise in all facets of real estate transactions including REO, HUD and short sale properties.

SUMMARY OF SKILLS

- Residential, commercial and income transactions
- REO, HUD and short sale transaction experience
- Asset management, Broker Price Opinions (BPOs) and Market Strategy Reports (MSRs)
- Property preservation and pre-foreclosure services
- Effective communication and interpersonal skills
- Motivational personnel management techniques
- Applicable rules, standards, laws and regulations
- Decision-making, negotiating and planning abilities
- Accurate document preparation and processing

CURRENT WORK EXPERIENCE

Outland & Associates Real Estate Shell Beach, CA 2007 to Present Owner, CEO, Broker and Realtor®

- Owns and operates a successful real estate office that specializes in REO, HUD and short sale transactions
- Conduct pre-foreclosure services, property preservation, stabilization, loss mitigation, analysis and valuations
- Process forms, applications, reports, contracts, agreements and official documents with proficiency and accuracy
- Show properties, follow-up on referrals, generate leads and implement marketing and advertising strategies
- Interact effectively with buyers, sellers, lenders, title companies, contractors, vendors and other agents
- Maintain an impressive sales record, which includes over 1,200 properties sold within the last eight years
- Keep abreast of industry changes, augment knowledge base and testify as an expert witness in legal cases
- Consistently exhibits industry insight and foresight with a heartbeat on present and future real estate markets

PREVIOUS WORK EXPERIENCE

Keller Williams Realty	Pismo Beach, CA	2004 to 2007
Re/Max	Grover Beach, CA	1992 to 2004
Coldwell Banker	Arroyo Grande, CA	1987 to 1992
Century 21	Arroyo Grande, CA	1982 to 1987

- Built a strong customer base by consistently ensuring customer satisfaction with all sales and purchases
- Earned a reputation as a skilled Realtor® with comprehensive knowledge of the real estate industry
- Demonstrated proficiency in all aspects of real estate transactions from generating leads to closing escrow

EDUCATION, LICENSES AND CERTIFICATIONS

Cuesta Community College, San Luis Obispo, CA	
Real Estate Agent License	1979
Real Estate Broker's License	1985
Graduate Realtor® Institute (GRI)	1988
Accredited Buyer Representative (ABR)	1990
Certified Residential Specialist (CRS)	1995
Certified Distressed Property Expert® (CDPE)	2009
Certified Default Services Professional (CDSP)	2010
Certified Commercial Investment Member (CCIM)	Ongoing

MEMBERSHIPS

National and California Associations of Realtors®	Current
Member of National REO Brokers Association (NRBA)	2005 to Present
Asian Real Estate Association of America (AREAA)	2013 to Present
National Association of Hispanic Real Estate Professionals (NAHREP)	2013 to Present
Make a Wish Foundation	2007 to Present



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Jo Ann Outland Owner, CEO, Broker and Realtor[®] Outland & Associates Real Estate

As a leading agent California's scenic central coast, Jo Ann Outland achieves success in any situation. With over 75 completed transactions in 2014 alone, Outland & Associates is an industry leader in San Luis Obispo and northern Santa Barbara counties. A licensed real estate agent for more than 35 years and an accredited broker for nearly as long, Jo Ann Outland is a member of the National and California Associations of Realtors® and the National REO Brokers



Association. Jo Ann is the consummate professional, emanating integrity and expertise while completing thousands of purchases and sales involving residential, commercial, income, short sale and bank-owned properties.

Jo Ann Outland has a clear vision and an honest voice. After excelling at a variety of real estate firms, she founded Outland Inc. in 2006. Innovative and perceptive, she anticipated changes in the market before real estate values decreased. Focusing her energy on bank-owned and short sale properties, Jo Ann acquired the knowledge, training and certifications to expertly handle these types of matters. She had the foresight to seek out opportunities, make strategic connections and continue her education to become the REO leader in the region.

Jo Ann is a Certified Default Services Professional (CDSP), a Certified Distressed Property Expert (CDPE) and a Certified Residential Specialist (CRS). In addition, she is an Accredited Buyer Representative (ABR), completed training at the Graduate Realtor® Institute (GRI) and plans to finish the program to become a Certified Commercial Investment Member (CCIM).

Since 2007, Outland & Associates has sold over 1,200 properties. To effectively handle the volume of work, Jo Ann has compiled a REO collaborative team consisting of: a pre-marketer, an eviction team, an escrow coordinator, asset administrator, a portfolio manager and field service specialists. Jo Ann manages a staff of 4 including agents and administrative personnel. She negotiates complex agreements and coordinates dozens of deals simultaneously. She has developed mutually beneficial relationships with hundreds of local businesses and contractors to ensure dependable, high-quality service. With a talented team, extensive experience and in-depth knowledge of pertinent regulations, Jo Ann's transactions proceed quickly and smoothly.

Jo Ann Outland is a skilled and trained professional who has earned the trust and respect of her community. Primarily due to Jo Ann and her outstanding reputation, Outland & Associates is a highly successful agency that receives referrals from countless sources. Big or small, Jo Ann knows that each transaction is a reflection of her character. She treats every client like family and consistently gives 100%. With Jo Ann and Outland & Associates, you can conduct business with confidence.

Reach Jo Ann at (805) 441-5574 or joann@outlandinc.com (email) or joannoutland.com (website).



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James Outland Jr.

Co-owner, Broker Associate, and Realtor® DRE#01314390 Outland & Associates, Inc.

PROFILE

Knowledgeable and motivated real estate professional who utilizes technology to resourcefully generate leads and complete real estate transactions for a vast array of property types including REO, HUD and short sales. Thorough understanding of applicable regulations and exceptional ability to limit liability for the buyers, sellers and brokerage.

QUALIFICATIONS SUMMARY

- Residential, commercial and income real estate
- Advanced capacity for computers and technology
- Efficient document preparation and submission
- High-tech approach and web-based lead generation
- Strategic marketing and effective sales techniques
- HUD, REO and short sale property transactions
- Persuasive communication and bargaining abilities
- Loss mitigation and property preservation
- Pertinent regulations, rules, laws and standards
- Organization, multitasking and interpersonal skills

CURRENT WORK EXPERIENCE

Outland & Associates, Inc. Co-owner and Realtor® Shell Beach, CA 2007 to Present

- Own, manage, and serve as an instrumental component responsible for the REO success of the agency
- Recognized the change in the real estate industry and transformed business practices to suit market needs
- Handle pre-foreclosure services including property preservation, stabilization, loss mitigation and valuations
- Implement high-tech solutions to enhance business and generate leads including web advertising and SEO
- Thoroughly prepare and submit documentation to successfully complete real estate sales and purchases
- Coordinate buyers, sellers, lenders, title companies, contractors, utility companies, vendors and other agents
- Achieve a remarkable sales record, which includes over 1,200 properties sold within the last eight years
- Research regulations and incorporate current standards into office practices to ensure code compliance
- Utilize technology to coordinate with the REO collaborative team that consists of a pre-marketer, eviction team, field service team, asset manager, portfolio manager and broker

PREVIOUS WORK EXPERIENCE

Outland and Associates, Inc.	Shell Beach, CA	2007 to Date
Keller Williams Realty	Pismo Beach, CA	2005 to 2007
Re/Max	Grover Beach, CA	2001 to 2005

- Established a significant client base and successfully conducted multifaceted real estate transactions
- Acquired expertise and comprehensive knowledge of real estate rules, methods, regulations and procedures

LICENSES AND CERTIFICATIONS

Real Estate Agent License	2001
Real Estate Broker's License	2013
Certified Distressed Property Expert (CDPE)	2008
e-PRO [®] Real Estate Technology	2004
RES.NET and EOUATOR	Current

MEMBERSHIPS

National Association of Realtors [®]	2001
National Association of Hispanic Real Estate Professionals (NAHREP)	2011-2012